

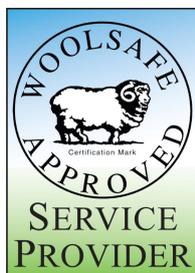


Caring For Your Carpet

Factory 7/157-161 Beresford Rd
Lilydale VIC 3140

Ph: 1800 787 184

w: www.jumbuckcleaning.com.au
e: info@jumbuckcleaning.com.au
P: 03 9735 4133 f: 03 9735 4122



Caring For Your Carpet

Regular Vacuuming.

The most important step in caring for your carpet is vacuuming. Vacuum thoroughly and frequently, particularly in high traffic areas. Bear in mind that walking on soiled carpet permits the soil particles to penetrate below the surface of the pile, where they are far more difficult to remove and can damage the fibres. Frequent vacuuming removes these particles before this happens.



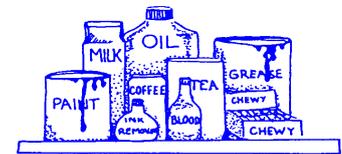
A good vacuum cleaner is vital to prolonging the beauty and life of your carpet. An inexpensive machine can remove surface soil but will not effectively remove the hidden dirt and particles embedded in the pile.

We recommend the use of upright vacuums with a rotating brush that agitates the carpet and mechanically loosens the soil for removal by the vacuum. There are many brands on the market that will do this, however we found the Sebo upright very good value for money.

A light vacuum is recommended at least twice a week and a thorough vacuum weekly. A light vacuum would be classed as three passes over an area. A thorough would be five to seven passes over an area.

Spot Cleaning

The colour of your carpet can be affected by many commonly used household items. Examples are Acne medications, insecticides, furniture polishes, plant foods, bleaches, acids, strong alkali (caustic soda), athletic or muscular creams and liniments, chlorine, hair colours, corn plasters, food dyes (found in most foods, could be natural or synthetic), tea, coffee, wine, fruit juices, soft drinks, mustards and curry, urine, faeces and vomit. All of these items and many more can cause irreversible damage to your carpet and upholstery, if they are spilt, inadvertently sprayed or just left resting. Care should always be taken with these items.



Quick action can remove most stains

No carpet is completely stain proof. Some carpets have stain resistant treatments to improve your ability to remove stains, not prevent them. Soil resistant treatments reduce the rate of soiling, however all carpets require regular care and maintenance.

Immediate action is required for all spills and accidents, most will not stain permanently if you act quickly. Our Jumbuck Spotter is great for general spillages, however there is no one product that will remove every spot or stain.

Our spotting guild will give you a good overview on how to remove a wide range of spots and stains. If still have any problems don't hesitate to ring us, even after hours (we will get back to you ASAP providing you leave a detailed message). There are some stains require professional cleaning please ring us ASAP as the sooner we get to it the more likely we can remove it.

Carpet Cleaning

Modern day carpets are designed to hide soil, through the design of the fibre or the colour. This hidden soil as explained earlier damages carpet fibres. The only way to remove it effectively is by having the carpet professionally cleaned regularly.

Most carpet manufacturers, carpet fibre manufacturers and the Australian Standard 3733, recommend that carpet be cleaned regularly. Regularly generally means every 12 to 18 months, however heavy traffic areas may need it every 3 to 6 months, or less traffic areas every 2 years or more.



Carpet Protection

Just like your clothing, your car, and your home, your carpet needs regular preventative maintenance to help it look and perform its best. Regular care will not only keep your carpet looking fresh and new, but can actually add years to its life.



Just as you put wax on your car to protect its finish from the elements and to keep it looking newer longer, your carpeting needs a protective treatment too.

Vacuum Up Dirt Easier

Carpet protectant creates an invisible shield, which allows you to vacuum soil away more easily. Proper vacuuming is crucial because it helps remove abrasive dirt particles, which can make your beautiful carpet look dull and dingy. This everyday soil can actually shorten the life of your carpet.

Spill Something? Don't Panic

Protectant provides a "window of opportunity" for you to remove common household stains. Carpets and soft furnishings that are unprotected can absorb spills so quickly that even your best efforts to remove them are fruitless. Carpet and fabric protectant creates an invisible barrier, which helps keep stains (like fruit juice) from becoming a permanent part of the fibres. While no carpet or fabric is bulletproof, MicroSeal protectant gives you a fighting chance.

You have invested in Quality it makes sense to protect it. MicroSeal – a non-toxic, non-allergenic fabric protection formula for permanent stain and sun fade protection. Microseal is a penetrator type fabric protector; this is what gives MicroSeal its permanency unlike other protectors which need reapplication after cleaning.

Spot and Stain Removal

Formulas

The following household formulas will keep you prepared for most carpet spot and stain emergencies.

Please note: We do not recommend that you use dry-cleaning solvents, as these may damage the fibre or the backing of the carpet. Many stains where solvents are required are best left to a professional cleaner.

Formula 1

1 teaspoon of Neutral Synthetic Soap less detergent (softly)

1 litre of warm water

1 teaspoon of white vinegar



Apply directly to the stained area. Gently agitate the wet area with a clean, white, unstarched cloth. Allow to dwell for several minutes. Blot the stain with a damp cloth. With another clean warm damp cloth, sponge in the direction of the pile, then blot the remaining moisture with a super absorbent dry cloth or paper towel.

Formula 2

1 teaspoon of non-alkaline Biological washing powder (Drive)

250 mls of luke warm water



Apply the solution with an eye dropper, then sponge cloths. Blot up the remaining moisture with a damp cloth. Sponge the area several times again. Sponge dry with a super absorbent dry cloth or paper towel.

Formula 3

1 teaspoon of white vinegar

3 teaspoons of warm water



Apply the solution with an eye dropper directly onto the stain.

Gently agitate, leave for 15 minutes. Blot up the moisture, then sponge again several times with a dampened cloth. Then sponge dry using a super absorbent cloth or paper towel.

Stain Removal

Treat spills and stains immediately as the longer they remain on the carpet, the harder they are to remove.

Spills should be blotted up with clean, white absorbent materials such as nappies, towels or paper towel. Solids can be removed with a spatula, or the back end of a knife.

Spot and stain removal agents should always be pre-tested in an inconspicuous area. Apply several drops of the solution to the carpet and rub gently with a white cloth. If colour changes or transfers onto the cloth another cleaning agent must be used.

Do Not over wet the carpet and use only **small amounts** of the cleaning agent. Blot frequently **never rub or brush**. Always work from outer edge of the stain to the centre. Be patient, some stains respond slowly. Not all stains can be removed due to the differences between fibre constructions, dyes and finishes, the type of stain and the age of the carpet and the stain.

In the accompanying chart begin with step 1. Treat the stain with the appropriate solution then follow the indicated procedure until the stain is removed. It may not be necessary to complete the entire procedure, however when the stain is removed, rinse the area with water and absorb the remaining moisture with a super absorbent cloth or an extraction machine.

Animal Accidents

Remove excess materials and solids by blotting up liquids or scraping off solids. Follow the directions in Formula 2. Allow the carpet to dry and if necessary repeat the process. When the carpet is dry gently brush the carpet pile. There are 2 very good products you can purchase from Jumbuck, (1) Urine Free and (2) Petex which are great for urine stains.

Baby Accidents

Remove excess materials and solids by blotting up liquids or scraping off solids. Follow the directions in Formula 2. Allow the carpet to dry and if necessary repeat the process. When the carpet is dry gently brush the carpet pile.

Blood

Remove excess materials and solids by blotting up liquids or scraping off solids. Follow the directions in Formula 3, but use cold water instead of warm. Blood can re-appear after it has the carpet has dried and may need to be treated again.

Chocolate

Remove excess materials, blotting up liquids or scraping off solids. Follow the directions in Formula 3, then follow with the Jumbuck Carpet Spotter, rinse and sponge dry with super absorbent towel.

Drinks

Remove excess materials and solids by blotting up liquids or scraping off solids. Follow the directions in Formula 1. Allow the carpet to dry and if necessary repeat the process. When the carpet is dry gently brush the carpet pile.

Lollies

Remove excess materials and solids by blotting up liquids or scraping off solids.
Follow the directions in Formula 1. Allow the carpet to dry and if necessary repeat the process.
When the carpet is dry gently brush the carpet pile.

Butter

Remove excess materials by blotting up liquids or scraping off solids.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Sauce

Remove excess materials and solids by blotting up liquids or scraping off solids.
Follow the directions in Formula 3. Allow the carpet to dry and if necessary repeat the process.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
When the carpet is dry gently brush the carpet pile.

Egg

Remove excess materials and solids by blotting up liquids or scraping off solids.
Follow the directions in Formula 2. Allow the carpet to dry and if necessary repeat the process.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
When the carpet is dry gently brush the carpet pile.

Fruit Juices

Remove excess materials and solids by blotting up liquids or scraping off solids.
Follow the directions in Formulas 1 and 2. Allow the carpet to dry and if necessary repeat the process.
When the carpet is dry gently brush the carpet pile.

Gravy

Remove excess materials and solids by blotting up liquids or scraping off solids.
Follow the directions in Formula 1. Allow the carpet to dry and if necessary repeat the process.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
When the carpet is dry gently brush the carpet pile.

Grease

Remove excess materials by blotting up liquids or scraping off solids.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Hand Cream

Remove excess materials by blotting up liquids or scraping off solids.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
Follow with Formula 3
If this treatment doesn't work professional cleaning maybe required.

Ice cream

Remove excess materials by blotting up liquids or scraping off solids. Follow with Formula 3.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Milk

Remove excess materials by blotting up liquids or scraping off solids. Follow with Formula 1.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Shoe Polish

Remove excess materials by blotting up liquids or scraping off solids. Follow with Formula 1.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Mustard

Remove excess materials by blotting up liquids or scraping off solids. Follow with Formula 1.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

Salad Dressing

Remove excess materials by blotting up liquids or scraping off solids. Follow with Formula 1.
Apply Jumbuck Carpet Spotter, rinse and blot dry with super absorbent towel.
If this treatment doesn't work professional cleaning maybe required.

For **free advise** on the removal of stains don't hesitate to **Ring Jumbuck on 1800 787 184**

Quite often we have been able to help clients over the phone with the solution to their problem, or with what to do till we can get there.

There are many other stains which should be left to a professional carpet cleaner these include:
Paint, nail polish, oil, tar, varnish, adhesive, mercurochrome, rust, old stains, ink, medicines and dyes.